3M Canada Company Post Office Box 5757 London, Ontario N6A 4T1 Medical Emergency Telephone: (519) 451-2500, Ext. 2222 Transportation Emergency Telephone (CANUTEC): (613) 996-6666 ______ Material Safety Data Sheet _____ Document id : 18-5086-6 Issue date : 2003/07/29 Supersedes date : 2003/07/24 Version : 1.01 Prepared by: Environmental Health and Safety Services Department, 3M Canada Company Telephone: (519) 452-2161, Fax: (519) 452-6015, Web Site: www.3M.ca _____ 1 Product Identification _____ Tradename: 3M(TM) GLASS CLEANER CONCENTRATE (PRODUCT NO. 1, TWIST 'N FILL(TM) SYSTEM) Product ID: XN-1015-5749-6 70-0711-6342-5 70-0711-6368-0 70-0711-6369-8 70-0711-6462-1 Intended Use of Product: Cleaner; Division: ND - Commercial Care Division _____ 2 Composition/Information on Ingredients _____ Ingredient Name CAS Number Percentage _____ ____ 1569-01-3 60 - 90 1-PROPOXY-2-PROPANOL 10 - 30 7732-18-5 WATER ALKYL ETHOXY CARBOXYLIC ACID 220622-96-8 1 - 5 0.5 - 1.5 2-PROPOXY-1-PROPANOL 10215-30-2 ETHANOLAMINE 141-43-5 0.1 - 1.0_____ 3 Hazards Identification _____ Critical Hazards: Combustible liquid and vapour. Severe Eye Irritation: Signs/symptoms may include significant

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redness, swelling, pain, tearing, cloudy appearance of the cornea, and impaired vision. Severe Skin Irritation: signs/symptoms can include localized redness, swelling, itching, dryness, cracking, blistering, and pain. May be absorbed following inhalation and cause target organ effects. See Sections 7 and 11 for further information. _____ 4 First Aid Measures _____ Instructions for Eye Contact: Immediately flush eyes with large amounts of water for at least 15 minutes. Get immediate medical attention. Instructions for Skin Contact: Remove contaminated clothing and shoes. Immediately flush skin with large amounts of water for at least 15 minutes. Get immediate medical attention. Wash contaminated clothing and clean shoes before reuse. Instructions for Inhalation: If signs/symptoms develop, remove person to fresh air. If signs/symptoms persist, get medical attention. Instructions for Ingestion: Do not induce vomiting unless instructed to do so by medical personnel. Give victim two glasses of water. Never give anything by mouth to an unconscious person. Get medical attention. _____ 5 Fire Fighting Measures _____ 47.78 C Does not sustain Flash point: combustion (ASTM D-4206) Lower Explosive Limit (%): Not available Upper Explosive Limit (%): Not available Autoignition temperature: Not available Suitable Extinguishing Media: Use fire extinguishers with class B extinguishing agents (e.g., dry chemical, carbon dioxide). Exposure Hazards during Fire: No data available. Combustion Products from Fire: Aldehydes; Carbon Monoxide Carbon Dioxide Fire Fighting Procedures: Wear full protective clothing, including helmet, self-contained, positive pressure or pressure demand breathing apparatus, bunker coat and pants, bands around arms, waist and legs, face mask, and protective covering for exposed areas of the head.

3M(TM) GLASS CLEANER CONCENTRATE (PRODUCT NO. 1, TWIST Page 3 of 9 'N FILL(TM) SYSTEM) _____ NFPA: Health 3 NFPA: Fire 2 NFPA: Reactivity 0 NFPA: Unusual Reaction Hazard none _____ 6 Accidental Release Measures _____ Personal Precautions: Refer to other sections of this MSDS for information regarding physical and health hazards, respiratory protection, ventilation, and personal protective equipment. Spill Response: Remove all ignition sources such as flames, smoking materials, and electrical spark sources. Use only non-sparking tools. Ventilate the area with fresh air. Contain spill. Working from around the edges of the spill inward, cover with bentonite, vermiculite, or commercially available inorganic absorbent material. Mix in sufficient absorbent until it appears dry. Remember, adding an absorbent material does not remove a toxic, corrosivity or flammability hazard. Collect as much of the spilled material as possible using non-sparking tools. Clean up residue with water. Place in a metal container approved for transportation by appropriate authorities. Seal the container. Dispose of collected material as soon as possible. _____ 7 Handling and Storage _____ Storage Requirements: No data available. Incompatible Materials: Store away from oxidizing agents. Store away from acids. Store away from heat. Store out of direct sunlight. Ventilation: Keep container in well-ventilated area. Explosion Prevention: Combustible liquid and vapour. Keep away from heat, sparks, open flame, pilot lights and other sources of ignition. Use Instructions: This product is not intended to be used without prior dilution as specified on the product label. Avoid contact with oxidizing agents. 3M(TM) GLASS CLEANER CONCENTRATE (PRODUCT NO. 1, TWIST Page 4 of 9 'N FILL(TM) SYSTEM) _____ _____ 8 Exposure Controls/Personal Protection _____ Personal Protection _____ Eye Protection: NOTE: When used as directed and diluted and dispensed with a TWIST 'n FILL(TM) Chemical Dispenser, eye contact with the concentrate is not expected to occur. Avoid eye contact with vapours, mists, or spray. The following should be worn alone or in combination, as appropriate, to prevent eye contact: Indirect vented goggles Hand Protection: NOTE: When used as directed and diluted and dispensed with a TWIST 'n FILL(TM) Chemical Dispenser, skin contact with the concentrate is not expected to occur. The following glove material(s) are recommended: butyl rubber; neoprene; fluoroelastomer (Viton); Skin Protection: Avoid skin contact. **Respiratory Protection:** NOTE: When used as directed and diluted and dispensed with a TWIST 'n FILL(TM) Chemical Dispenser, respiratory protection is not required. Avoid breathing of vapours, mists or spray. Select one of the following approved respirators based on airborne concentration of contaminants and in accordance with regulations: Half facepiece or fullface air-purifying respirator with organic vapor cartridges. Ingestion (Prevention): Do not eat, drink or smoke when using this product. Wash exposed areas thoroughly with soap and water. Keep out of the reach of children. Recommended Ventilation: NOTE: When used as directed and diluted and dispensed with a TWIST 'n FILL(TM) Chemical Dispenser, special ventilation is not required. Use in a well-ventilated area. Ingredient Exposure Data _____ 1-PROPOXY-2-PROPANOL (1569-01-3) Specific Ingredient Data: No data available. LD50 (rat, oral):: 2504 mg/kg LC50 (rat, inhalation/4 hours):: No data available.

Exposure Limits:: No data available.

3M(TM) GLASS CLEANER CONCENTRATE (PRODUCT NO. 1, TWIST Page 5 of 9 'N FILL(TM) SYSTEM) _____ WATER (7732-18-5) LD50 (rat, oral):: > 90 ml/kg LC50 (rat, inhalation/4 hours):: No data available. Exposure Limits:: No data available. ALKYL ETHOXY CARBOXYLIC ACID (220622-96-8) Specific Ingredient Data: No data available. LD50 (rat, oral):: No data available. LC50 (rat, inhalation/4 hours):: No data available. Inventory Certifications:: TSCA - Toxic Substances Control Act (USA) Exposure Limits:: No data available. 2-PROPOXY-1-PROPANOL (10215-30-2) Specific Ingredient Data: No data available. LD50 (rat, oral):: No data available. LC50 (rat, inhalation/4 hours):: No data available. Exposure Limits:: No data available. ETHANOLAMINE (141-43-5) LD50 (rat, oral):: 1720 mg/kg LC50 (rat, inhalation/4 hours):: No data available. PIN (Product Identification Number):: 2491 Inventory Certifications:: AICS - Australian Inventory of Chemical Substances CICS - Chinese Inventory of Chemical Substances DSL - Domestic Substances List (Canada) 2054833 EINECS - European Inventory of Existing Commercial Chemical Substances KE-20493 KECI - Korean Existing Chemicals Inventory 2-301 MITI - Ministry of International Trade and Industry (JAPAN) PICCS - Philippines Inventory of Commercial Chemical Substances TSCA - Toxic Substances Control Act (USA) Exposure Limits:: 3 ppm ACGIH: TWA 7.5 mg/m3 ACGIH: TWA 6 ppm ACGIH: STEL 15 mg/m3 ACGIH: STEL EU Hazard Symbols and Risk Phrases:: EU - Adaptation 21 (Xi,Xn; R:20-36-37- 38) _____ 9 Physical and Chemical Properties _____ Physical form, Color, Odour: Liquid; clear; dark blue colour; apple fragrance; Odour Threshold: No data available.

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9.5 - 10.5 pH: Boiling point/boiling range: Approximately 148.89 C Not available Melting point/melting range: Vapour pressure: 27 psia @ 55 C Water Solubility: Complete Partition coefficient (K o/w): No data available. Specific gravity: Approximately 0.9 Water=1 Vapour density: Not available Volatile organic compounds: 60 - 100 % CARB Evaporation rate: Not available Viscosity: < 50 centipoise Percent Volatile: 70 - 100 % _____ 10 Stability and Reactivity _____ Conditions to Avoid: None known. Materials to Avoid: Strong oxidizing agents; Hazardous Decomposition: Aldehydes; Carbon Monoxide Carbon Dioxide Stability and Reactivity: Stable. Hazardous polymerization will not occur. _____ 11 Toxicological Information _____ Effects from Eye Contact: Severe Eye Irritation: Signs/symptoms may include significant redness, swelling, pain, tearing, cloudy appearance of the cornea, and impaired vision. Effects from Skin Contact: Severe Skin Irritation: signs/symptoms can include localized redness, swelling, itching, dryness, cracking, blistering, and pain. Effects from Inhalation: Single exposure, above recommended guidelines, may cause: Upper Respiratory Tract Irritation: Signs/symptoms may include cough, sneezing, nasal discharge, headache, hoarseness, and nose and throat pain. May be absorbed following inhalation and cause target organ effects. Effects from Ingestion: Gastrointestinal Irritation: Signs/symptoms may include abdominal pain, nausea, diarrhea and vomiting. Sensitization Information: No data available.

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Carcinogenicity:
  No data available.
Mutagenicity:
  No data available.
Reproductive Effects:
  No data available.
Component Based Information:
  No data available.
Product Based Information:
  No data available.
Other Effects & Information:
  Single exposure, above recommended guidelines, may cause: Central
  Nervous System (CNS) Depression: Signs/symptoms may include
  headache, dizziness, drowsiness, incoordination, nausea, slowed
  reaction time, slurred speech, giddiness, and unconsciousness.
_____
12 Ecological Information
_____
Environmental Data:
Ecotoxicity Data:
  A 3M Product Environmental Data Sheet (PED) is available.
Ecofate Data:
  Not determined.
_____
13 Disposal Considerations
_____
Product as Sold:
  Incinerate in a permitted hazardous waste incinerator. As a disposal
  alternative, dispose of waste product in a permitted hazardous waste
  facility.
Product Packaging:
  No data available.
Special Instructions:
  Since regulations vary, consult applicable regulations or
  authorities before disposal.
_____
14 Transportation Information
_____
Transportation of Dangerous Goods
_____
TDG Classification:
                             Non-Regulated Material
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3M(TM) GLASS CLEANER CONCENTRATE (PRODUCT NO. 1, TWIST Page 8 of 9 'N FILL(TM) SYSTEM) _____ _____ 15 Regulatory Information _____ WHMIS Classification: B3, D2B NOTE: This product has been classified in accordance with the hazard criteria of the Controlled Products Regulations (CPR) and the MSDS contains all the information required by the CPR. Product Certifications: The product on this MSDS, or all its components, is included on the following countries' chemical inventories, as noted: TSCA - Toxic Substances Control Act (USA) CICS - Chinese Inventory of Chemical Substances _____ 16 Other Information _____ Reason for Reissue: MSDS initial issue Copyright, 1997, Minnesota Mining and Manufacturing Company. All rights reserved. Copying and/or downloading of this information for the purpose of properly utilizing 3M products is allowed provided that: 1) the information is copied in full with no changes unless prior written agreement is obtained from 3M, and 2) neither the copy nor the original is resold or otherwise distributed with the intention of earning a profit thereon. The information in this Material Safety Data Sheet (MSDS) is believed to be correct as of the date issued. 3M MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR COURSE OF PERFORMANCE OR USAGE OF TRADE. User is responsible for determining whether the 3M product is fit for a particular purpose and suitable for user's method of use or application. Given the variety of factors that can affect the use and application of a 3M product, some of which are uniquely within the user's knowledge and control, it is essential that the user evaluate the 3M product to determine whether it is fit for a particular purpose and suitable for user's method of use or application.

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